



བགྲིས་བརྗོད་བརྒྱུད་འབྲེལ་སྒྲེང་སྡེ་ཚོང་འཛིན།།

Tashi InfoComm Private Limited

JOB DESCRIPTION

Job Title	Technician	Report to	Technical Officer
Department / Unit	Core Network and Carrier Services Department	Supervises	None
Purpose of the Department/ unit: This Unit is responsible for optimization of mobile services, especially the last mile part. The unit carries out measurements and analysis of the captured data to pinpoint problems, configuring issues or network resource problems that could be affecting the service.			
Brief duties and responsibilities: <ul style="list-style-type: none">- Routine operations, monitoring, fault localization / rectification and conveying proper information about system status to relevant O&M staff including field technicians.- Monitor all components of the Core Network (CS Nodes, PS Nodes, BSC, RNC, Datacom Equipment, etc.), Access Network (BTS, nodeBs, eNodeBs as well as Transmission Systems), Power & Utility Systems (DEG, Batteries, SMPS, Air Conditioning, etc.), International & Interconnect Links (Fibre & Radio), Internet Circuits, GRX Links, Application, etc. during their shift duty and record all parameter measurements as directed by their supervisor or respective sections.- Maintain proper log entries of any network issues and information passed, network statistics including traffic data for analysis and reference.- Raise support tickets with partners / vendors for any identified issues besides informing about the issue to the immediate supervisor.- Acquire skills to carry out first level of diagnostic troubleshooting of any problems in the network and rectifying them. In the event if you are unable to resolve the issue, you shall be responsible to escalate the problem to higher level as per the standard operating procedures.- Ensure proper information flow to relevant Department or Section Heads as well as field technicians in the event of a fault or network anomaly.- Maintain cleanliness of the equipment room and control access to the equipment room as needed.- Take care of all tools and equipment issued for carrying out their duties.- Be contactable, available and responsive at all times on your official number, official email account and official group in Telegram, to attend to the needs of the company, employees, customers and external agencies.- Execute, implement and achieve all the goals and targets as per the Annual Performance Goals with precision and within deadlines.- Take up roles and responsibilities of other officials in their absence in the department.- Perform any other tasks and duties as and when assigned by the Immediate Supervisor / Head of Section / Head of Department / Managing Director / Management.			
Working conditions: <ul style="list-style-type: none">- Standard Working environment- Shift Duty			
Essential Qualification / Education: Class 10/12 pass with certificate in Electrical/ Computer Hardware (VTI/TTI Graduates)			
Desired Qualification / Education: NA			
Essential Experience: NA			
Desired Experience: NA			
Essential Training: NA			
Desired Training: NA			
Job related skills and abilities: NA			



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Personal attributes:

- Honesty and Integrity
- Enthusiastic
- Balanced attitude to work and life
- Adaptability
- Commitment

Job Location	Gelephu	
Employment Nature	Regular	
Grade	T2 Step 9	
Date of joining	Will be informed via telephonic call	
Remuneration	First year of service excluding probation period: Pay Scale: Nu. 15,081-377-18,851 Basic salary: Nu. 15,081.00 Medical Allowance: Nu. 1,257.00 Provident Fund: Nu. 1,508.00 Corporate Allowance: Nu. 5,731.00 Communication Allowance: Nu.500.00 Gross Salary: Nu.24,077.00	From second year of service: Basic salary: Nu. 15,458.00 Medical Allowance: Nu. 1,288.00 Provident Fund: Nu. 1,545.00 Corporate Allowance: Nu. 11,462.00 Communication Allowance: Nu. 500.00 Gross Salary: Nu. 30,253.00
Other allowances and benefits	Other allowances and benefits like leave, Leave Travel Concession, leave encashment, mobile data, bonus, etc. shall be applicable as per the Service Rules and Regulations of TIPL 2008.	